ISO Concert Cancellation FAQ – Last Updated March 17, 2020

Following the latest safety recommendations regarding the novel coronavirus (COVID-19), the Indianapolis Symphony Orchestra will suspend performances and public events through the May 27.

Which concerts are affected by this cancellation?
- The Passion of Mahler’s Fifth Symphony: Friday, March 13 and Saturday, March 14
- Ruth Reinhardt Leads the ISO: Thursday, March 19; Friday, March 20; and Saturday, March 21
- Mendelssohn’s *Elijah*: Friday, March 27
- Broadway Standing Ovations: Friday, April 3 and Saturday, April 4
- Conrad Jones Plays Haydn: Thursday, April 16; Friday, April 17; and Saturday, April 18
- *Resurrection Mixtape: Mahler, 2Pac, Biggie*: Wednesday, April 22
- An Evening with Lea Salonga: Friday, April 24 and Saturday, April 25
- *Mary Poppins in Concert* Live to Film: Saturday, May 2 and Sunday, May 3
- Edo de Waart Conducts Elgar: Thursday, May 7; Friday, May 8; and Saturday, May 9
- *Bartók v. Björk*: Wednesday, May 13
- *The Vinyl Years: A Classic Rock Songbook*: Friday, May 15 and Saturday, May 16

What can I do if I already have tickets?
- Donate your tickets – which are tax deductible for your ticket value. Your generous support is appreciated, as it allows the ISO to continue fulfilling our mission during challenging times.
- Exchange your tickets into any concert remaining in the current ISO subscription season (ending June 13) or our summer Bank of America *Film Series* performances
  - Ticket exchanges can be made through June 13, 2020.
- Exchange your tickets for a gift certificate to be used for any ISO ticket purchase in the next 5 years.

How can I exchange/donate my tickets?
- You may contact the ISO Box Office by phone at 317.639.4300, by email at iso@indianapolissymphony.org, or in person at the office on Monument Circle.
- A donation form is available through a link on the Plan Your Visit page. A Box Office team member will follow up as your donation is processed.

Are other events cancelled?
- The ISO’s public events outside of the Hilbert Circle Theatre, including the ISOA Spring Jubilee, Metropolitan Youth Orchestra rehearsals, and *Teddy Bear Series* performances, are also suspended through May 27.

Will concerts and events be cancelled beyond May 27?
- The ISO will continue to monitor updates and recommendations from state, local, and federal leaders to determine if additional action is needed. Please visit www.IndianapolisSymphony.org for concert updates and the latest information on our health and safety protocol.